Welcome to Thornton. This guide provides resource and referral information that may be useful for those who are new to the area. The information in this guide is intended to provide a starting point for further research, whether that be through the internet or by contacting an organization directly. Topics are listed by category starting with city of Thornton programs and services and expanding to a variety of nonprofit or government resources.

Please contact the appropriate organization listed under a topic to ask further questions about a program or service. The city does not have specific information on these programs unless the city is the main contact. The city does not endorse any non-city organization or service. This guide is updated every year.

Just Moving to the Area?

Here is some information you may need immediately:

• To start your water service, contact the Thornton Utility Billing office at 303-538-7370 or email utilbilling@cityofthornton.net.

• There are two public energy providers for gas and electric service, depending on your address: United Power or Excel Energy. See the Utilities section of this guide for contact information.

• Trash and recycling services are offered by private companies and the city of Thornton. See the Trash and Recycling section of this guide.

• For information about a United States Post Office close to your home, call 1-800-275-8777 or visit usps.com

• You can learn about local libraries in the Community Facilities section of this guide.
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City of Thornton

The city of Thornton was incorporated as a city within Adams County on May 26, 1956. It was named after Colorado Governor Dan Thornton, who was in office from 1951 to 1955. Thornton is the sixth largest city in the state, with a population of approximately 134,000 people.

Thornton is a home rule city operating under the council-manager form of government. The city council consists of the mayor, elected at large, and eight council members, two elected from each of the city’s four wards. The city manager is appointed by, and serves at the pleasure of, the city council.

City council meetings are generally held the second and fourth Tuesdays at 7 p.m. in the city hall. The city council meetings are broadcast on Channel 8 and on the city’s website. Agendas and information for upcoming meetings is posted on the city’s website the Friday before the meeting.

City Council
City council members, with the assistance of the city manager, are responsible for setting policy, making laws, and developing goals for the city.

City Buildings
City Hall
9500 Civic Center Dr.

Community Center/Teen Center
2211 Eppinger Blvd.

Infrastructure Maintenance Center
12450 Washington St.

Margaret W. Carpenter Recreation Center
11151 Colorado Blvd.

Justice Center
9551 Civic Center Dr.

Active Adult Center
9471 Dorothy Blvd.

Arts & Culture Center
9209 Dorothy Blvd.
City Information

Communications Division
The Communications Division produces Thornton news releases, cable channel 8, the City Voice newspaper, T-Mail e-newsletter, and the city web page.
303-538-7575
cityofthornton.net - see Stay Connected

City Clerk’s Office
The city clerk’s office coordinates city elections, liquor licensing, board and commission applications, passport applications, and maintains city records.
303-538-7230
cityofthornton.net - See City Clerk

City Manager’s Office
The city manager is in charge of the day-to-day operations of the city, and works directly with the city council. Residents can contact the city council through the city manager’s office.
303-538-7200
cityofthornton.net - See Government and City Manager

Geographic Information Systems (GIS)
GIS Services collects, researches, and maintains the city’s geographic data. Commonly requested maps of the city are on the city’s website free of charge.
cityofthornton.net - Government and City Development

T-Alerts
Thornton residents can sign up to receive email notifications on community events, public safety announcements, activities for kids, traffic updates, news briefs and more.
tmail.cityofthornton.net

Thornton Connected
Find answers to frequently asked questions online 24 hours a day.
cityofthornton.net - see Services and Report a Concern
Get Involved in Your Community

**Boards, Commissions and Committees**
The city council relies on the assistance of several boards and commissions to review issues and provide recommendations on solutions. Board and commission members are selected from the community.

303-538-7230
cityofthornton.net - See City Clerk and Boards and Commissions

**Citizen Academies**
Thornton has a Citizens’ Fire Academy and a Citizen’s Police Academy.
Fire Public Education 303-538-7654
Police Community Relations 720-977-5024
cityofthornton.net

**Community Gardens**
There are multiple community gardens located at churches, schools and a library. These gardens are open to all Thornton residents.
303-538-7600
cityofthornton.net - See Community Info and Neighborhood Services

**Neighborhood Engagement & Improvement Projects**
Host an event that brings the neighbors together to have fun and improve the neighborhood. The city can assist groups of five or more with materials for certain events.
303-538-7600
cityofthornton.net – See Community Info and Neighborhood Services

**Neighborhood Groups and Block Parties**
The City supports neighborhood groups to increase safety, reduce speeding, and promote neighborhood connections.
cityofthornton.net

**Thornton Arts & Culture**
Attend the summer concert series, view public art, participate in music groups, children’s entertainment, and theatre productions.
720-977-5885
cityofthornton.net – See Arts and Culture

**Volunteer**
Thornton has a number of volunteer options, ranging from adopting a street, becoming a victim’s advocate, or assisting at festivals and city events. Visit the Volunteer Thornton Live website to sign up for opportunities.
720-977-5885
volunteers.cityofthornton.net
Adams County

The city of Thornton is the largest city within Adams County. Adams County was established as a county in 1902 and was named after Alva Adams, the governor who was in office at the time. The county commissioners act collectively as the governing board to manage the affairs of the county. There are five commissioners.

Adams County Government Center
4430 South Adams County Pkwy., Brighton
303-659-2120 or 1-800-824-7842
Commissioners Office: 720-523-6100
adcogov.org

Animals

Animal Control

City of Thornton Animal Control
Thornton Animal Control is a division of the police department tasked with assisting the public with the care and control of animals. The city code contains regulations regarding permitted household animals, stray or vicious animals, backyard chickens, barking dogs and animal care. Call police dispatch to request that an animal control officer investigate a concern with household animals or dead animals.
720-977-5150 or 911
animalcontrol@cityofthornton.net

Beekeeping in Thornton - See Permits

Bees - Swarm Hotlines
Denver Metro and Suburbs
1-844-SPY-BEES

Colorado Department of Agriculture
The Division of Animal Industry provides livestock disease prevention and control, as well as lab services, rodent and predator control services, pet animal facility inspection and licensing. This agency licenses the state’s aquaculture facilities and performs animal cruelty investigations.
303-869-9000
colorado.gov/agmain
Colorado Division of Wildlife
Colorado Parks and Wildlife manages Colorado’s wildlife species, state wildlife areas and state parks. For problems with wild animals, such as raccoons, skunks, and squirrels, please contact the Division of Wildlife.
303-291-7227
cpw.state.co.us

Mosquito Control
Vector Disease Control International provides all mosquito monitoring and spraying services for the city of Thornton.
Mosquito hotline: 1-877-276-4306
vdci.net/colorado

Animal Shelters
To locate missing pets, call the Adams County Animal Shelter or a local animal shelter. A list of local shelters can be found on the city of Thornton Animal Control website.
cityofthornton.net - See Public Safety

Adams County Animal Shelter
10705 Fulton St., Brighton
303-288-3294
adcogov.org

Business

Business Development
City of Thornton Business License
Businesses and home occupations require a city business license. Please contact the Thornton Sales Tax Division for additional information.
303-538-7400
cityofthornton.net – See Business

Thornton Office of Economic Development
Economic Development recruits new businesses, facilitates development and encourages employment opportunities.
303-538-7605
businessinthornton.com
Colorado Division of Child Care
The state regulates and licenses child care businesses. Thornton does not regulate home day care operations.
303-866-5958 or 1-800-779-5876
coloradoofficeofearlychildhood.com

Metro North Chamber of Commerce
The Metro North Chamber of Commerce promotes the economic vitality of the metro north region.
303-288-1000
metronorthchamber.com

Small Business Development Center, Front Range Community College
The North Metro Small Business Center helps start-ups understand the realities of small business ownership and take advantage of many resources.
303-460-1032
northmetrosbdc.com

Business and Consumer Reference
Bad Check Restitution Program
A program developed by the District Attorney to assist local merchants with bad check losses.
1-800-574-6719
adamsbroomfieldda.org

Better Business Bureau (BBB)
Whether it is a consumer, business, or charity, the BBB offers guidance with concerns, scams and alerts, and advice to make sure the right decision can be made.
303-758-2100
denver.bbb.org

Consumer Protection - Office of the Attorney General
The Colorado Attorney General Office provides an online Consumer Resource Guide with information on common questions about topics such as credit and lending, landlord-tenant issues, identity theft and other consumer issues.
720-508-6000
coag.gov
Consumer Information Line - State Attorney General
For consumer questions and complaints about a business north of Denver call:
1-800-222-4444
coag.gov

Consumer No Call Number
To stop telemarketing calls to a residential or wireless telephone, FAX line, or to file a complaint.
1-800-309-7041 or 303-776-2678
coloradonocall.com

Thornton Business Crime Prevention
Crime Prevention Unit
720-977-5024
cityofthornton.net – See Public Safety and Police Department

Community Facilities
These locations provide various types of community activity or meeting space. Contact each to learn more about their capacity, availability and associated fees.

Adams 12 Five Star School District
Various schools have community meeting space available.
720-972-4000
adams12.org

Adams County Regional Parks & Fairgrounds
9755 Henderson Rd., Brighton
303-637-8000
adcogov.org or adamscountyfair.com

Adams County YMCA
1500 E. 128th Ave.
303-452-9622
denverymca.org/adams-county

City of Thornton, Community Center
This center has several classroom and community rooms that may accommodate up to 40 people.
2211 Eppinger Blvd.
303-255-7830
City of Thornton, Fire Station No. 5
This station has a community room available to nonprofit and civic group meetings. It can seat up to 88 individuals. Fees may apply.
14051 Colorado Blvd.
303-538-7602

City of Thornton, Margaret W. Carpenter Recreation Center
A multi-purpose room with access to a small stage and catering kitchen, may accommodate 188 for a sit-down event. The gymnastics studio and the pool may also be rented.
11151 Colorado Blvd.
303-255-7800

City of Thornton, Active Adult Center
This center has a multipurpose room that may accommodate up to 150 people and classrooms that may host up to 35 people.
9471 Dorothy Blvd.
303-255-7850

Park Pavilion Rentals
Find rental information under “Recreation & Parks” on the city website.

Local Libraries
The Rangeview Library District serves the residents of Adams County through its Anythink Libraries offering books, movies, computer access, study and meeting rooms, and special events. The following libraries are located in Thornton.
anythinklibraries.org

Anythink Huron Street
9417 Huron St.
303-452-7534

Anythink Wright Farms
5877 E. 120th Ave.
303-405-3200

Anythink York Street
8990 York St., Ste. A
303-405-3234
Courts

Adams County Courts
Please contact the courts directly for all court-related information or documents, including child custody, civil cases, criminal cases, divorce, evictions, garnishments, jury service, juvenile cases, mental health cases, name changes, probates, probation, traffic tickets, warrants, mental health cases and wills.
1100 Judicial Dr., Brighton
303-659-1161
courts.state.co.us

District Attorney’s Office
1000 Judicial Center Dr., Ste. 100, Brighton
303-659-7720
adamsbroomfieldda.org

Small Claims Court
1100 Judicial Center Dr., Brighton
303-654-3335
courts.state.co.us

City of Thornton Municipal Court
Thornton Municipal Court is a limited jurisdiction court serving the citizens of Thornton, Colorado. The court has jurisdiction to hear cases that deal with traffic, misdemeanor, animal, and code violations, as well as local parking citations. The Municipal Court accepts online payments for traffic and parking tickets.
720-977-5400
cityofthornton.net – See Government

Prosecuting Attorney
720-977-5430

Elections and Voting

Voter Information
Adams County Clerk & Recorder
If you have recently moved to Thornton or changed your name, you can register to vote or update your voter registration records with the county clerk.
720-523-6020
adcogov.org
Voting in a City of Thornton Election
Regular municipal elections are held on the first Tuesday in November in odd-numbered years. Residents can register to vote at the city clerk’s office or the Adams County offices.
9500 Civic Center Dr.
303-538-7230
cityofthornton.net – See Government

Employment Assistance
Adams County Workforce and Business Center
The Workforce and Business Center offers services for job seekers to gain and sustain long-term employment, including classes, no-cost workshops, specialized programs for veterans, disabled, youth, migrant seasonal farm workers, and temporary assistance for needy families.
720-523-6900
adcogov.org

Center for Career and Community Enrichment (3CE)
This nonprofit provides GED classes, financial literacy, and help with job skills and job searching.
720-502-5890
my3ce.org

City of Thornton Job Line (24 hours)
303-538-7555
cityofthornton.net – See Employment

Colorado Department of Labor & Employment
This state department offers information and tools to help Colorado businesses and workers, including assisting workers who have been injured on the job, with fair labor practices, and the Unemployment Insurance program.
303-318-9000 or 1-800-388-5515
colorado.gov/cdle

Equal Employment Opportunity Commission – Denver Field Office
This office informs, investigates and enforces federal laws that make it illegal to discriminate against a job applicant or an employee because of the person’s race, color, religion, sex, national origin, age, disability or genetic information.
303-866-1300
TTY: 1-800-669-6820 or 1-800-669-4000
eeoec.gov/field/denver
Environment

Air Quality

Regional Air Quality Control
The Colorado Department of Public Health and Environment, Air Pollution Control Division has information on air quality conditions, bulletins, action days, burning restriction and fire bans.
Air Quality Advisory Hotline: 303-758-4848
Air Quality Bulletin Hotline: 303-782-0211
colorado.gov/airquality/advisory.aspx

Residential Burning Hotline
The Colorado Department of Public Health and Environment hotline takes complaints of suspected violations on state and local rules on declared action days.
303-692-3280
colorado.gov/pacific/cdphe

Land and Water

Colorado State University (CSU) Extension
CSU Extension offers research-based information to help people make informed decisions about yards, gardens, natural resources, water and clean and renewable energy.
970-491-6281
extension.colostate.edu

Keep Thornton Beautiful
Keep Thornton Beautiful is a nonprofit organization committed to improving the community through beautification, environmental stewardship and litter and waste reduction.
keepthorntonbeautiful.com
info@keepthorntonbeautiful.com

Storm Drain Concerns
To report spills or dumping of chemicals or down storm drains contact the city of Thornton Infrastructure Department Street Division. If you believe there is a public health concern, call 9-1-1.
720-977-6464
cityofthornton.net – See Government and Infrastructure
Household Hazardous Waste

Household Chemical and Electronic Waste Roundups
Adams County hosts a household chemical and electronic waste collection two Saturdays a year. Open to residents of Thornton and Adams County, residents are asked to show a utility bill, phone bill, or driver’s license with name and address.
720-200-1592
tchd.org/250/Home-Chemical-Waste

Tri-County Health Department
Tri-County Health Department has information on methods to dispose of auto waste, electronic and computer waste, medication and unwanted pharmaceuticals, paint, stains and other products.
303-452-9547
tchd.org

RV Dump Sites
See Trash & Recycling section of this guide.

Veolia Colorado Household Hazardous Waste Recycling Center
The Veolia Recycling Center is available to Adams County residents year round by appointment only.
303-526-8155
hhwdisposal.com/colorado

Noise

City of Thornton - Noise Ordinance
If you are being affected by excessive or unreasonable noise in the city of Thornton, you can report it to the police dispatch.
720-977-5150
cityofthornton.net – See Public Safety and Police Department

Denver International Airport (DIA) Noise Hotline
The hotline provides an opportunity for individuals to express their concerns regarding noise generated by aircraft operating at DIA.
303-342-2380
flydenver.com
Food Programs
There are several food assistance programs serving Thornton. Visit thorntoncares.com or United Way’s 2-1-1, 211colorado.org to learn about the programs nearest to you.

Local School District Food Programs
Many school districts host a free or reduced cost breakfast or lunch program for youth during the school year and in the summer. Contact your local school district for information.

Health & Medical Resources
There are several private and nonprofit health clinics, urgent care centers and medical facilities located within the city of Thornton. Contact your insurance carrier, medical provider or go to Thornton Cares at thorntoncares.com or United Way’s 2-1-1, 211colorado.org to learn about which are located conveniently to you and offer the services and resources you need.

Health Agencies
Colorado Department of Public Health and Environment (CDPHE)
CDPHE handles birth and death certificates, has lists of clinics and medical facilities, and information on diseases and health programs.
303-692-2000
cdphe.state.co.us

Community Reach Center
Community Reach Center is a mental health center that offers an array of therapeutic services to bring relief and recovery to those who have been troubled by trauma, substance abuse, grief, loss, or any sort of emotional impairment.
303-853-3500
communityreachcenter.org

Metro Crisis Line
Free emergency mental health, substance abuse intervention, and suicide prevention services.
1-888-885-1222
metrocrisisservices.org
Rocky Mountain Poison and Drug Center
This organization provides information and services on poison control, pediatric health and safety and public health emergencies.
Poison Help Line: 1-800-222-1222
24-hour help on pediatric environmental health hazards: 1-877-800-5554
rmpdc.org

Tri-County Health Department
Tri-County Health provides public health services including immunizations, family planning, prenatal care, as well as information on improving nutrition and preventing communicable diseases.
Birth/Death Certificates: 720-200-1401
Immunization Line: 303-451-0123
Women, Infants and Children (WIC): 720-200-1514
tchd.org

Drug & Alcohol Prevention/Treatment
For more resource information please go to Thornton Cares at thorntoncares.com or contact United Way’s 2-1-1 or visit 211colorado.org.

Housing
For more resource information please go to Thornton Cares at thorntoncares.com or contact United Way’s 2-1-1 or visit 211colorado.org.

Adams County Housing Authority
The Adams County Housing Authority provides affordable housing and programs to low and moderate income individuals, families, seniors and persons with disabilities for whom other housing options are unaffordable.
303-227-2075
adamscountyhousing.com

Colorado Housing Connects Hotline
This free hotline provides information and referrals to renters and homeowners on a variety of housing issues, such as tenant-landlord disagreements, issues that arise after purchasing a home, reverse mortgage counseling, eviction, emergency housing needs, and housing discrimination.
1-844-926-6632
coloradohousingconnects.org
Free Housing Workshops
The city of Thornton hosts a variety of free housing workshops on topics such as purchasing a home, and home maintenance tips. cityofthornton.net – see Community Calendar

Liens – Adams County Clerk & Recorder
4430 South Adams County Pkwy., Brighton
720-523-6020
adcogov.org

Property Tax: Adams County
4430 South Adams County Pkwy., Brighton
720-523-6038
adcogov.org

U. S. Department of Housing and Urban Development (HUD)
HUD has information on their web pages about Colorado organizations that offer rental and home buyer assistance, homeless shelter, home repair and foreclosure prevention. Also, people can file housing discrimination complaints or report fraud in HUD programs.
1-800-877-7353
TTY: 1-800-927-9275
hud.gov

Public Trustee - Foreclosures
4430 South Adams County Pkwy., Brighton
720-523-6250
adcogov.org

Home Repair & Improvements
For more resource information please go to Thornton Cares at thorntoncares.com or contact United Way’s 2-1-1 or visit 211colorado.org.

Arapahoe County Weatherization Program
This program offers no-cost weatherization services to low-income residents in Adams County.
303-636-1982
co.arapahoe.co.us

Colorado Energy Office
The state office has information on their website about energy efficiency and weatherization programs for new and existing homes. colorado.gov/energyoffice
Thornton Home Repair Programs
The city of Thornton provides a free minor home repair and loan program for qualifying low income homeowners.
303-538-7600
cityofthornton.net – Community Info and Neighborhood Services

Trees for Tomorrow
Residents can purchase quality trees at a reduced rate through the Thornton Trees for Tomorrow program. This program is offered in the spring and a limited number of trees are available.
303-255-7875

Sewer Line Problems
See Private Property Maintenance section of this guide.

Human Services
For more resource information please visit Thornton Cares or contact United Way’s 2-1-1 or visit 211colorado.org.

City of Thornton Programs

Thornton Cares
Thornton Cares is a listing of community organizations that help people who are facing difficult times. Resources include emergency assistance with basic needs, such as food banks, crisis resources, transportation, and housing.
thorntoncares.com

Reduced Rate Assistance
Qualified recipients receive a discounted fee for recreation programs and facilities.
720-977-5912
cityofthornton.net - See Recreation and Parks and Recreation

Senior Tax Rebate
If you are 62 years of age or older, you may qualify for a property tax rebate and sales tax rebate on grocery bills.
720-977-5851

Thornton Water Assistance Program
This program provides short term financial assistance to water utility customers that meet qualifying criteria.
303-538-7360
thorntoncares.com/water
Other Programs

Adams County Human Services
This county agency provides financial assistance to the aged, blind and dependent children, coordinates Medicaid and medical assistance, offers adoption and foster care, military assistance, adult protection services, children and family services, food assistance, self-sufficiency and Head Start programs. Adams County has a resource guide that helps people access human service resources.
NEW Location starting fall 2017 - 120th Ave. between Pecos St. and Huron St. 303-287-8831 adcogov.org

Colorado Low Income Energy Assistance Program (LEAP)
The Colorado LEAP program assists low-income residents with winter heating costs from November 1 through April 30. The Colorado Department of Human Services oversees this program. 7190 Colorado Blvd. 1-866-HEAT HELP (1-866-432-8435) colorado.gov

Colorado PEAK
This is an online service for Coloradans to screen and apply for medical, food, cash, and early childhood assistance programs. 303-227-2800 peak@adcogov.org coloradopeak.secure.force.com

Center for People with Disabilities
This organization provides classes, services, and other resources to help people with disabilities live independently. 303-790-1390 cpwd.org

The Arc of Adams County
The Arc of Adams County offers programs and services to people with developmental disabilities and their families. 303-428-0310 arcadams.org
Legal Advice and Your Rights

Colorado Bar Association
This association has a list of free and low-cost legal assistance programs. cobar.org

Colorado Civil Rights Division
Laws prohibit discrimination with regard to renting or purchasing housing based on race, color, religion, creed, sex, national origin, ancestry, familial status, sexual orientation, marital status or disability. Those who have knowledge of discrimination can file a complaint with the Colorado Civil Rights Division. 1-800-262-4845 or 303-894-7830 colorado.gov/pacific/dora/civil-rights

Colorado Lawyers Committee
Lawyers from various law firms host an open house each month to assist individuals with questions about the legal process. 303-866-0274 coloradolawyerscommittee.org

Denver Metro Fair Housing Center
This organization provides information and assistance to individuals who may have experienced or have questions about housing discrimination. 720-279-4291 dmfhc.org

Metro Volunteer Lawyers
This group provides free and low-cost civil legal services to those in need in the Denver Metro area. To receive assistance, individuals must apply through Colorado Legal Services. 303-837-1313 denbar.org/mvl

Tenant-Landlord Counseling Action Center
This center operates a free housing information hotline for tenants and landlords throughout Colorado. 303-237-0230 theactioncenterco.org

Tenant Rights, Laws and Protection
HUD offers information online regarding tenant rights, laws and protection on what tenants are responsible for, legal assistance and services and the Colorado laws and statutes associated with renting. hud.gov
Licenses and Permits

Licenses
Business License
Businesses and home occupations may require a City Sales and Use Tax Business License. Contact the city of Thornton Sales Tax Division to find out if your business requires a license.
303-538-7400
cityofthornton.net – See Business

Carnivals/Circuses/Amusement Devices
Thornton City Clerk’s Office
303-538-7230
cityofthornton.net – See Government and City Clerk

Contractor’s License
Thornton Building Inspection Division
303-538-7250
cityofthornton.net – See Government and City Development

Driver’s Licenses
State of Colorado
720-929-8636
colorado.gov/dmv

Liquor Licenses
Thornton City Clerk’s Office, for applications, renewals and special events.
303-538-7230
cityofthornton.net – See Government and City Clerk

Marriage Licenses
Adams County Clerk and Recorder
720-523-6020
adcogov.org

Massage License
Thornton City Clerk’s Office
303-538-7230
cityofthornton.net – See Government and City Clerk

Street Vendor License
Thornton Finance Department
303-538-7400
cityofthornton.net – See Business
Permits

Permits are required for a variety of activities including special events, renovating your home, and starting a business.

Alcohol Permit - when hosting events at City parks, on sidewalks, streets or the public rights-of-way (area aligning the street).
Thornton City Clerk’s Office
303-538-7230
cityofthornton.net - See Community Info and Neighborhood Services

Beekeeping Permit
Thornton Building Inspection Division
303-538-7250

Block Off a Street (Traffic Control Permit)
Thornton Infrastructure Department
720-977-6490

Burning - Bon Fire/Open Burning
Thornton Fire Department
303-538-7602

Building Permits – including home and business renovation for electrical, plumbing, fences, heating and air conditioning and structural changes.
Thornton Building Inspection Division
303-538-7250

Concession Stands - Temporary Use Permit
Thornton City Development Department
303-538-7295

Christmas Tree Lots – Temporary Use Permit
Thornton City Development Department
303-538-7295

Construction Trailers – Temporary Use Permit
Thornton City Development Department
303-538-7295

Development Permits - proposed development and exterior modifications to existing developments
Thornton City Development Department
303-538-7295

Drought Permit
Thornton Infrastructure Department
720-977-6500
Fire Alarm/Fire Sprinkler Systems
Thornton Fire Department
303-538-7602

Hydrant (Meter)
Thornton City Development Department
303-538-7295

Kitchen Hood
Thornton Fire Department
303-538-7602

Mobile/Manufactured Home
Thornton Building Inspection Division
303-538-7250

Oil and Gas Well
Thornton City Development Department
303-538-7295

Park Facilities
Community Services Department
303-255-7830
cityofthornton.net - See Recreation & Parks to reserve a pavilion or ballfield

Plan Review
Thornton Building Inspection Division
303-538-7250

Propane Exchange
Thornton Fire Department
303-538-7602

RV Parking, Building Permit
Thornton Building Inspection Division
303-538-7250

Set-Backs (Fences, Patio Covers, Additions)
Thornton City Development Department
303-538-7295

Sewage Line Repair Permit
Thornton City Development Department
303-538-7295

Sound Amplifying Equipment (Commercial only)
Thornton City Clerk’s Office
303-538-7230
Property Maintenance

City Property Maintenance

Maintenance of City Parks, Trails and Open Space
The Parks and Forestry Division handles the landscape, playground and facility maintenance of parks, trails, and open space areas.
303-255-7833
cityofthornton.net – See Recreation & Parks

Graffiti Removal on City Property
People who see graffiti in Thornton can call the Graffiti Hotline to report the location.
City Graffiti Removal Hotline: 720-977-5099
cityofthornton.net – See Community Info and Neighborhood Services

Sidewalk Maintenance
Sidewalks are designed to allow people to move safely from one place to another. Residents and property owners are responsible to remove snow and ice within 24 hours of the last snowfall. Severely cracked and raised sidewalks can also create problems. If you have concerns about sidewalks, please submit a request through Thornton Connected.
cityofthornton.net – See Services and Report a Concern
Storm Drain Concerns
720-977-6500
cityofthornton.net - See Services and Water

Street Maintenance
See Street Maintenance under Roads and Transportation section in this guide.

Private Property Maintenance
Building Inspections
Thornton City Development Department
303-538-7250
cityofthornton.net – See Services

Code Compliance
Blight and nuisances can devalue, detract, and degrade the quality of any neighborhood. The city has adopted codes that govern the use and maintenance of private property.
303-538-7517
cityofthornton.net – See Community Info and Neighborhood Services

Homeowner Associations
Residents in subdivisions with Homeowner Associations follow the covenants for that HOA, as well as city codes. Residents can obtain HOA covenants from their HOA property management company. A list of property management companies is located on the city’s website. cityofthornton.net – See Community Info and Neighborhood Services

Manufactured Home Parks
Residents in manufactured home parks must follow city codes, as well as home park guidelines. One’s lease will provide information on what the resident is responsible for taking care of and what the property management will handle. The city has created a handbook for Manufactured Home Park residents to explain the state Mobile Home Park Act and responsibilities of the park owner versus the homeowner. cityofthornton.net -See Handbook for Manufactured Home Park Residents

Thornton Graffiti Removal Program
City Graffiti Removal Hotline:
720-977-5099
graffiti@cityofthornton.net
Sewer Line Problems
The city is responsible for repairs to the main sewer line, which is usually located under the street. Repair of sewer lines that connect from the main line to a home is the responsibility of the property owner. Call the Infrastructure Department to report problems with the main sewer line. 720-977-6500 utiloperation@cityofthornton.net

Recreation & Parks

Activities
Adams County YMCA – Thornton
Various youth sport programs are offered through the YMCA sports program.
1500 E. 128th Ave
303-452-9622
denverymca.org/adams-county

Thornton Sports and Recreation
303-255-7800 or 303-255-7830
cityofthornton.net – See Recreation & Parks

Outdoor Recreation
Adams County Regional Park & Fairgrounds
9755 Henderson Rd., Brighton
303-637-8001
adcogov.org

Adams County Parks and Open Space
303-637-8000
adcogov.org

Thornton Trail Winds Dog Park and Open Space Skate Park
East 136th Avenue and Holly Street

Colorado State Parks
Campground Reservations
303-470-1144 or 1-800-678-2267
coloradostateparks.reserveamerica.com
Fishing - Colorado Division of Wildlife
The state division provides weekly statewide fishing reports, including the conditions report, the seasonal report, and the stocking report.  
303-297-1192  
cpw.state.co.us

Margaret W. Carpenter Recreation Center
11151 Colorado Blvd., Thornton  
303-255-7800  
cityofthornton.net - See Recreation & Parks and Recreation

Thornton Park Pavilion Rentals
cityofthornton.net - See Recreation & Parks to reserve a pavilion

Springvale Park Disc Golf Course
Starts at the parking lot at Springvale Park (Ivy Street @ Holly Street)

Thorncreek Golf Course
13555 N. Washington St.  
303-450-7055  
thorncreekgc.com

Thornton Parks
The Parks and Forestry Division has a list of Thornton parks, trails and upcoming open space development.  
303-255-7875  
cityofthornton.net - See Recreation & Parks and Parks & Forestry

Pools
City Pool
2141 East 95th Ave.  
303-538-7319  
cityofthornton.net – See About and City Facilities Map

Park Village
4051 Summit Grove Pkwy.  
303-538-7352  
cityofthornton.net – See About and City Facilities Map

Margaret W. Carpenter Recreation Center
11151 Colorado Blvd.  
303-255-7800  
cityofthornton.net – See About and City Facilities Map
Roads and Transportation

E-470
E-470 is a toll highway that runs along the northern side of Thornton. The E-470 Safety Patrol provides free roadside assistance. 1-888-946-3470 or 303-537-3470 e-470.com

Carpool Information, Way to Go
Way to Go helps business and individuals carpool to avoid traffic congestion and reduce pollution. 303-458-7665 waytogo.org

Colorado Department of Transportation (CDOT)
CDOT is responsible for the highway system and bridges. This department takes care of plowing snow, removing graffiti and repairing pavement on the state highway system. 303-757-9011 codot.gov

Denver International Airport (DIA)
303-342-2000 flydenver.com

Emission Testing: AirCare Colorado
There are 18 emissions testing centers around the Denver Metro area. The closest to Thornton is 1950 E. 112th Ave. in Northglenn. Visit the website for other locations. 303-456-7090 aircarecolorado.com

License Plates & Vehicle Registration
Colorado requires that all vehicles display valid license plates. Car owners can register or title vehicles through a Colorado Division of Motor Vehicles office. There are five DMV offices in Adams County, which are listed online. 720-523-6010 colorado.gov or adcogov.org

Traffic Tickets/Violations
Thornton Municipal Court handles cases that deal with traffic and parking citations. 720-977-5400 cityofthornton.net – See Government and Municipal Court
Public Transportation

A-Lift (Adams County Community Transit)
A-Lift offers transportation to Adams County residents who are 60 years of age or more, and to disabled residents, regardless of age. A-Lift will transport people to medical and dental appointments, grocery stores and community centers.
303-235-6972
a-lift.org

RTD - Regional Transportation District
Bus Routes, schedules and passes
303-299-6000
rtd-denver.com

Access-a-Ride
RTD provides local bus transportation for people with disabilities.
303-299-2960
TTY: 303-299-2980
rtd-denver.com

Call-n-Ride
This is a curb-to-curb service, covering a specific geographic area, and designed to supplement existing RTD service.
303-591-1389
rtd-denver.com

Senior Ride
Senior Ride transports seniors to a variety of cultural, educational and entertainment events.
303-299-6503
rtd-denver.com

Street Maintenance

Drainage
Thornton Street Operations Division
720-977-6464
streetsdept@cityofthornton.net

Pavement Issues & Potholes in City Streets
The Thornton Street Operations Division provides repair services for Thornton streets. Such repairs may include potholes, crack sealing, street failures, and unimproved road grading.
720-977-6464
cityofthornton.net – See Government and Infrastructure
Potholes or Snow Removal on State Highway
303-759-2368
codot.gov/topcontent/contact-cdot

Snow & Ice Control
City of Thornton, Street Operations Division
720-977-6464
cityofthornton.net – See Services

Street Lights
Once approved by the city, street lights are installed and maintained by Xcel Energy or United Power depending on the area of the city.
To investigate the need for a street light - 720-977-6490
To report street light outages - Xcel Energy 1-800-895-4999

Street Signage & Traffic Signals Not Working
City of Thornton, Infrastructure Department
720-977-6490
cityofthornton.net – See Government and Infrastructure

Street Sweeping
City of Thornton, Infrastructure Department
720-977-6490
cityofthornton.net - See Government and Infrastructure

Safety

Abuse Prevention
If you witness abuse happening, call 9-1-1.

Adult Protection Services
The county agency receives and investigates reports of mistreatment and self-neglect of at-risk adults who are unable to protect themselves from abuse, neglect, or exploitation. Those who report mistreatment of at-risk adults remain anonymous and are immune from any civil or criminal liability if report is made in good faith.
303-227-2049
adcogov.org
Child Protection Program
Adams County Division of Children and Family Services responds to concerns about children and their families, including possible abuse or neglect, parents who are unable to care for their children, and youth whose special care needs are beyond the resources of their families and require child protection intervention.
24 hour hotline: 303-412-5212
adcogov.org

Fire
The Thornton Fire Department
The Fire Department maintains five fire stations, oversees the city’s fire safety issues, provides ambulance service, and carries on education and training around public safety issues.
For emergency response: 9-1-1.
303-538-7602
cityofthornton.net – See Public Safety
• Fire Station #1 - 9451 Dorothy Blvd., Thornton
• Fire Station #2 - 9667 Huron St., Thornton
• Fire Station #3 - 11257 Birch Dr., Thornton
• Fire Station #4 - 1400 E. 128th Ave., Thornton
• Fire Station #5 - 14051 Colorado Blvd., Thornton

Police
The Thornton Police Department
The Police Department preserves safety and maintains the quality of life in the city of Thornton. It operates under three divisions: Administration, Detectives and Patrol. The Department also offers Animal Control, Victim Services, the Citizens Police Academy, a Senior Liaison Officer, Youth Services and the Neighborhood Watch Program.
• Emergency response: 9-1-1
• Non-emergency response or animal control issues: 720-977-5150
• Police Reports: 720-977-5140
• Fingerprinting: 720-977-5020
cityofthornton.net – See Public Safety
Crime Stoppers
Crime Stoppers collects information on unsolved crimes or individuals wanted by the police. Callers remain anonymous.
720-913-STOP (7867)
metrodenvercrimestoppers.com

Victim Services Unit
Victim services advocates help the victims and family to cope with the crisis at hand. Trained advocates are on-call 24 hours a day, seven days a week, to respond immediately to the scene of a crime, accident or victim’s home at the request of a police officer.
720-977-5172
cityofthornton.net - See Public Safety and Police Department

Sheriff
Adams County Sheriff’s Office
332 N. 19th Ave., Brighton
303-654-1850
adamssheriff.org

Jail
150 N. 19th Ave., Brighton
303-655-3490
adamssheriff.org

Suicide Prevention
Crisis Centers- Community Reach Center
Weekend Clinic: 8989 Huron St., Thornton
Walk-in Crisis Center: 2551 W. 84th Ave., Westminster
Crisis Hotline: 844-493-8255
communityreachcenter.org

Suicide Crisis Line
Crisis counselors take calls 24 hours a day. All calls are toll free.
1-800-SUICIDE (784-2433) or 1-800-273-8255
Deaf Hotline: 1-800-799-4889
suicide.org

Yellow Ribbon
Yellow Ribbon is dedicated to preventing youth suicide and empowering communities and individuals through leadership, awareness and education.
303-429-3530
Suicide Prevention Hotline: 1-800-273-TALK (8255)
yellowribbon.org
Senior Citizens Resources

For more resource information please contact the Thornton Senior Center or go to Thornton Cares at thorntoncares.com.

Adams County Human Services
This county department offers a variety of public assistance programs to help people be as self-sufficient as possible.
303-287-8831
adcogov.org

Area Agency on Aging
This program of the Denver Regional Council of Governments can answer questions about resources for older adults, including general information regarding Medicaid programs, transportation services, caregiver support programs and social service agency information. Access this information through the website or call to speak with a resource specialist.
303-480-6700
drcog.org

Thornton Active Adult Center
The Thornton Active Adult Center offers residents age 55 or older educational and recreational programs, such as art and crafts, computer and exercise classes, volunteer opportunities, trips and outdoor recreational activities, social activities and a fitness center. Lunch is served five days a week.
9471 Dorothy Blvd.
303-255-7850
cityofthornton.net – See Recreation & Parks and Seniors

The Senior Hub
This agency offers support and referral to guide lists various resources for seniors and those caring for seniors throughout Adams County.
303-426-4408
seniorhub.org
Trash & Waste

Trash & Recycling

Thornton Environmental Services Division
The city provides curbside trash and recycling collection for those residents who have signed up for the city trash services. Customers can also participate in a number of other collection services, including the new Click and Haul Service. This service replaced the bulk item pick up with a on-demand service that is available throughout the year. Customers can call or go online to schedule an appointment.
720-977-6200
cityofthornton.net – See Services

Private Trash Companies
Your subdivision or apartment complex may contract with another trash company. Check with your property management if you belong to a subdivision with a homeowners’ association, apartment complex or manufactured home park.

Tree Branch and Limb Recycling
Thornton accepts tree limbs for mulching a few days out of the year at the Infrastructure Maintenance Center, 12450 Washington St. Use the IMC’s north entrance with access on 126th Avenue, east of Washington Street.
720-977-6200
cityofthornton.net – See Services

Recycling Drop Off Locations
Drop-off bins are located in the parking lot areas throughout the city. A list of items accepted for recycling at these locations is listed on the city’s website. Locations are subject to change without notice.

Margaret W. Carpenter Recreation Center
110th Place & Colorado Boulevard

Thornton Municipal Service Center
88th Avenue & Colorado Boulevard

Fire Station #5
140th Avenue & Colorado Boulevard

Fire Station #4
128th Avenue just west of Lafayette Street

North Star Park
The south side of 88th Avenue and a quarter mile east of Huron Street
RV Dump Stations
Metro Wastewater Reclamation District
This organization is the wastewater treatment authority for much of metropolitan Denver and parts of northern Colorado. There is list of RV dump locations and fees on their website.
metrowastewater.com/know/PublicOutreach/Pages/rvdump.aspx

Utilities

Electricity/Gas Utilities
Call Before You Dig – Locate Utilities
Utility Notification Center of Colorado
303-232-1991 or 811
colorado811.org

Public Utilities Commission
An authority of the Colorado Department of Regulatory Agencies, the Public Utilities Commission regulates and investigates issues with gas, electric and phone companies.
303-894-2000
colorado.gov/pacific/dora/puc

Service, Energy Audits and Rebate Programs
Contact your public energy provider:
United Power - 303-637-1300 or unitedpower.com
Xcel Energy - 1-800-895-4999 or xcelenergy.com

Water Billing
Contact Thornton Utility Billing to turn on or off water or if you have questions about your water bill.
303-538-7370
utilbilling@cityofthornton.net
cityofthornton.net – See Services and Utility Billing

Water and Wastewater Service
Low Water Pressure - Residential
Thornton Utility Billing
303-538-7370
cityofthornton.net – See Services and Utility Billing
Sewage Treatment
Metro Wastewater Reclamation District
303-286-300
metrowastewater.com

Stormwater Issues
The Thornton Infrastructure Department offers online guidance, including steps and specific actions to reduce stormwater pollution-potential.
720-977-6210
cityofthornton.net – See Government and Infrastructure

To Report a Water, Hydrant or Sewer Break
Thornton Infrastructure Department
720-977-6500
cityofthornton.net – See Services

Water Meters
Thornton Utility Billing
303-538-7370
cityofthornton.net – See Services and Utility Billing

Water Permits – See Permits

Water Quality Concerns or Questions
Thornton Infrastructure Department
303-255-7770
cityofthornton.net – See Services

Water Resources Division
Thornton Water Resources offers water saving tips and rebates to help residents save water and money.
720-977-6600
thorntonwater.com
Youth
For more resource information please contact United Way’s 2-1-1 or visit 211colorado.org.

Thornton Youth Programs
City of Thornton Preschool
The city of Thornton preschool program is a state licensed program for 2 ½ - 5 year olds.
720-977-5901
cityofthornton.net – See Recreation & Parks and Recreation

Thornton Teen Center
Thornton offers activities and events both after school and during summer hours for Thornton teens.
303-255-7830
cityofthornton.net – See Recreation & Parks and Recreation

Teen Advisory Council
This council is made up of middle and high school students who advise the Thornton Recreation staff on what is important to the youth and teens that live and play in Thornton and to have opportunities to volunteer and give back to the community.
720-977-5916
cityofthornton.net – See Recreation & Parks and Recreation

School Districts
To learn about school boundaries, after school programs, free and reduced lunch programs, residents can inquire within the child’s school or through the school districts.

Adams County School District 14
303-853-3333
adams14.org

Brighton School District #27J
303-655-2900
sd27j.org

Adams 12 Five Star School District
720-972-4000
adams12.org

Mapleton School District #1
303-853-1000
mapleton.us
The city does not have specific information on these programs unless the city is the main contact. The city does not endorse any non-city organization or service.